

E2505A-03A

HP 8791 Model 21 FASS

Serial Numbers: 0000A00000 / 3734A00144

Y2K update information.

Product may require an upgrade to the computer BIOS; as well as, patches to Windows 3.1 software. PCs based on the 286 or 486 micro-processors cannot be made Y2K compliant. Information and downloads are available for ftp on the following URL:

ftp://mktsj.sr.hp.com/pub/fass/y2k/

To Be Performed By: HP-Qualified Personnel or Customer

Situation:

The FASS SID software is Y2K compliant; however, the BIOS may not be compliant. Windows 3.1 is compliant with minor issues. Problems may be encountered when utilizing the SID in conjunction with Windows, or when utilizing the PC as a personal computer rather than an instrument controller.

Note: Only the Vectra VE 5/90 (Pentium processor) can be made Y2K compliant. The 286 and 486 computers are not supported for Y2K compliance by the original manufacturer and have no upgrade/patches available.

Solution / Action:

Go to the above listed website for BIOS and Windows 3.1 compliance patch downloads for the Vectra VE 5/90 Smart Interface.

If the Smart Interface is based on a 286 or 486 processor, contact Patte Biasotti at (707) 577-5625 for price and availability of a computer upgrade.

Date: 7 Oct 99

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*  ADDITIONAL INFO:  _N/A_____              *
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